



Vennar Healthcare

IT & IT Enabled Services



Vennar Soft, Inc., is a Farmington Hills, Michigan based Business Process Outsourcing Company serving the IT needs of the U.S Health Care Industry since 1999.

Vennar specializes in developing customized and integrated 'Practice Management Suite' for your Health Care operations. Our quality intensive and extremely cost-effective turnkey solutions include:

- Medical Billing, Coding, Claims & A/R Management
- Medical Transcriptions
- Electronic Medical Records (EMR)
- Accounting and Financial Services
- Database Management Solutions

Our Seamless Integration Process will allow you to control all your data management needs through a single web-based interface.

The Vennar Edge

- Round-the-Clock Customer Support
- Redundancy for all mission critical equipment, data and operational procedures
- HIPAA Trained and Certified Staff and 450 Person Facility in Bangalore, India
- Customer-Team Construct: Each team caters exclusively to one major customer
- Specialized and Dedicated Manpower for Individual services.

HIGHLIGHTS:

- Industry Leading Experience
- Integrated Practice Management Tools
- Dedicated In-House Software R & D Team
- Emergency Management Planning & Disaster Recovery
- HIPAA Certified Operations
- Entire Operations Under One Roof – No Sub-Contracting Necessary

BENEFITS:

- Focus on your Core Competency – Patient Care
- Short Turn Around Times
- Enhanced Operational Efficiencies
- Shortened Revenue Cycle
- Integration of Operational, Clinical and Financial Data
- Direct & Indirect Cost Savings
- No Upfront Costs of Hardware or Software

CLIENTELE

- Health Care Systems
- Hospitals
- Physician Groups



Vennar Healthcare

Medical Transcription Services



Outsourcing of Transcription Services has become an established practice in the Healthcare Industry. Rapid advancements in Secure Internet Communications has enhanced the efficiency of this mode of operations.

Vennar has been delivering transcription services to multi-discipline Healthcare Providers across the US from their HIPAA Certified back office in Bangalore, India for over eight years. Our experience includes serving diverse clientele like VA hospitals and large group practices.

INFRASTRUCTURE:

- Redundancy for Software and Hardware at all levels
- High-Speed RF Internet with redundancy
- FORTIGATE Firewall & Anti-Virus Protection
- Bio-Metric Access Control restrictions for all staff of over 150

OPERATIONAL METHOD:

- Multiple Dictation delivery methods
- 3 – Tier Quality Assurance System (MT-PR-TL)
- Customer – Team Construct (One Team caters one Customer)
- Software design and development team in-house for developing customized applications

TOOLS:

- Pro-Tranz Software – File Splitting, Voice File Streaming & Multi Level File Allocation System
- On-Line File Tracking, Status & Remote Search
- Doc-Comparator to compare simultaneously multiple formats
- HIPAA Trained and Certified Staff and Facility
- Automated FTP File Transfer

HIGHLIGHTS:

- High & Consistent Accuracy
- Secure File Delivery (VPN)
- Anytime On-line access to all Voice and Doc. Files with customized search engines
- TAT – 3 to 24 hrs
- HIPAA Compliant Facility
- HL-7 Compliant
- 24x7 Operations & Support
- Ability to integrate transcriptions into existing EMRs
- Entire Operations Under One Roof – No Sub-Contracting Necessary

SPECIALTIES:

- Cardiology
- Urology & Nephrology
- Orthopedics
- Radiology
- OBG
- Surgical Specialties
- Oncology
- Ophthalmology
- Internal medicine
- Psychiatry
- Emergency Reports
- Gastro-Enterology
- And more



Vennar Healthcare

Billing Coding, & Claims Services



Vennar has been providing Billing and Coding services for small and large physician practices. Our dedicated teams for Billing and Coding are continuously trained and updated with the latest industry standard practices.

These services are delivered through our customized web-based applications to accrue ideal cost benefits for you. These services are backed up by experienced Billing management on-shore and off-shore providing 24x7 Customer Support.

The Vennar Edge:

- Customized On-Line Database with search capabilities updated daily with detailed information on Patients, Billing Cycles, Revenues etc.
- Experienced Team with hands on experience of dealing with U.S Clients, Insurance Companies and patients
- Customized Reports on the realization, disparities in Billing and other reports as required by the client
- Working closely with patients to assist them with payment schedules and friendly reminders on delayed payments
- HIPAA Trained and Certified staff and facility
- Customer-Team Construct: Each team caters to one major client
- A designated Account Executive for each Client to render personalized services
- Ability to integrate with your existing Billing Software, Practice Management System and EMR tools.
- Unique Process Flow to minimize revenue loss to Practices

HIGHLIGHTS:

- CPT, ICD-9 & Modifier Coding
- Charge Entry
- Paper & Electronic Claims Transmission
- Claims Follow Up with Patients and Insurance Companies
- Cash Posting
- Accounts Receivables Management
- Customized On-Line Database with search capabilities
- Shortened Revenue Cycles

Specialties Include:

- Cardiology
- Urology & Nephrology
- Orthopedics
- Radiology
- OBG
- Surgical Specialties
- Oncology
- Ophthalmology
- Internal medicine
- Psychiatry
- Genito-Urinary
- Emergency Reports
- Gastro-Enterology



Vennar Healthcare

Electronic Medical Records (EMR/EHR)



Vennar has integrated its Transcription, Billing & Coding and Accounting Services with **Prognosis™**, facilitating access and control of the above services combined with patient record management through a single web based interface. **Prognosis™**, is a patented, market tested and established Electronic Medical Record (EMR) application.

Vennar possesses the Technology, Infrastructure and skilled manpower to Implement, Service and Maintain the Clinical Information Server™ (CIS) allowing the Physician/Administrator/Health Care Operation to be in complete control of every facet of patient care.

The Prognosis™ Edge:

- Hierarchical & Role based access to Clinical information for optimal security
- Patient Registration & Face Sheet providing instant access to key patient data
- At-a-glance Composite information view of Current & Historical Clinical Information Charts
- Test Requisition, Reporting, Prescriptions (CPOE) to order tests, drugs and track reports.
- Facilitates Insurance Claims filing & Tracking
- On line Patient Scheduling Options by Staff, Physicians
- Interoperability with HL-7 compatible Clinical Systems
- Communications Center to view, send faxes, emails & memos
- Referral Physician & Patient Portals

HIGHLIGHTS:

- Location Independent Access to call your Practice Management Information
- No software installation – Runs on most Internet connected devices including Tablet PCs and PDAs.
- Customizable & personally configurable to suit multi-specialty needs
- Integration with existing practice management tools
- Supports CPT, ICD-9 and E&M Insurance Codes
- First Data Bank Drug Repository
- Supports Diagrams and Images
- Quick Additions of new and Inter-Operable Modules
- Electronic Data Interchange by HL-7 Protocol
- On-Site & Off-Site Server based access
- 24x7 Customer Support

CLIENTELE:

- Single Physician Practices
- Small Group Practices
- Large Multi Specialty Practices