



Vennar

Health Care IT & IT Enabled Services



Vennar Soft, Inc., is a Michigan based Business Process Outsourcing (BPO) Company serving the Information Technology needs of the U.S Health Care Industry for over six years.

Vennar specializes in developing customized and integrated 'Practice Management Suite' for your Health Care operations. Our quality intensive and extremely cost-effective turnkey solutions include -

- Medical Billing, Claims & AR Management
- Medical Transcription
- Electronic Medical Record
- Accounting and Financial Services
- Database Management

Our seamless integration process will allow you to control all your data management needs through a single web-based interface.

The Vennar Edge

- A full-fledged 450 person facility with Bio-Metric access control for providing back end services in Bangalore, India
- Round-the-Clock Customer Support (On-Shore & Off-Shore)
- Redundancy for all mission critical equipment, data and operational procedures
- HIPAA Trained and Certified Staff & Facility
- Customer-Team Construct: Each Team caters to one major Customer
- Specialized and Dedicated Manpower for individual services

HIGHLIGHTS:

- Industry Leading Experience
- Integrated services for all practice management tools
- Disaster Recovery and Emergency Management Planning for Data and Technical Support
- Dedicated In-House Team for Software R& D
- Entire Operations Under One Roof - No Further Sub Contracting

BENEFITS:

- Time Zone Differential - Short Turn Around Times
- Enhanced Operational Efficiency
- Shortened Revenue Cycle
- Integration of Operational, Clinical & Financial Data
- Direct & Indirect Cost Savings
- No Installation of additional software or hardware
- No Upfront Costs
- Focus on your core Competency - Patient Care

CLIENTELE:

- Hospitals
- Physician Group Practices
- Individual Practices



1-800-2VENNAR
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Transcription Services



Outsourcing of Transcription Services has become an established practice in the Health Care Industry. New advances in secure Internet communications has enhanced the efficiency of this mode of operations.

Vennar Soft, has been delivering transcription services to many multi-discipline Health Care Providers from their HIPAA Certified back office in Bangalore, India for over six years now.

INFRASTRUCTURE:

- Redundancy for Software and Hardware at all levels
- 2 MBPS Internet line with redundancy and ISDN lines
- Firewall & Anti-Virus Protection
- Bio-Metric Access Control Restrictions for all staff

OPERATIONAL METHOD:

- Dictation via Digital Voice Recorders or Toll free Telephone number
- Full fledged U.S Support team
- 3-Tier Quality Assurance System (MT-PR-TL)
- Customer-Team Construct (One team for each Customer)
- Software Development Team for tailored reports to individual requirements

TOOLS:

- Pro-Tranz - File Splitting, Voice File Streaming & Multi Level File Allocation System
- On-line File Tracking, Status & Remote Search
- Doc-Comparator - Comparing multi-formatted documents
- HIPAA Trained and Certified Staff and Facility
- Automated FTP application for File Transfer
- Shorthand Keyboard Computer Aided Transcription (SKCAT) Technology

Vennar's Transcription Services can be delivered in an integrated package with your Hospital Information System (HIS) and Electronic Medical Record tools.

HIGHLIGHTS:

- Secure File Delivery (VPN)
- On-line access to all Voice and Doc files with customized search engines
- Turn Around Time: 3 to 24hrs
- Multi-Specialty Capability
- HIPAA Certified
- 24X7 Operation with Support

SPECIALTIES Include:

- Cardiology
- Urology
- Nephrology
- Orthopedics
- Radiology
- OBG
- General Surgery
- Oncology
- Plastic Surgery
- Ophthalmology
- Internal Medicine
- Psychiatry
- Genitourinary
- Emergency Reports

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Billing & Claims Services



Vennar has been providing these services for small and large Physician Groups, and single Physician Practices.

Our dedicated teams for Coding and Billing are continuously trained and updated with the latest industry standard practices.

These services are delivered through our *HIPAA Certified* back office in Bangalore, India to accrue the best cost-benefits system.

The Vennar Edge

- Experienced Team with hands on experience of dealing with U.S based clients, Insurance Companies and patients
- Customized Reports on the Realization, Disparities in Billing and other reports as requested
- Working closely with patients to assist them with payment schedules and friendly reminders on delayed payments
- HIPAA Trained and Certified Staff & Facility
- Customer-Team Construct: Each Team caters to one major Customer
- A Designated Account Executive for each Client separately to render personalized services
- Optional Integration with your existing Billing Software, Hospital Information System (HIS) and Electronic Medical Record (EMR) tools
- Unique Process Flow to minimize revenue loss to the Practices

HIGHLIGHTS:

- CPT, ICD-9 & modifier Coding
- Charge Entry
- Paper & Electronic Claims Transmission
- Claims Status Verification within 24hrs
- Claims Follow Up with Patients and Insurance Companies
- Cash Posting
- Account Receivables Management
- Customized Database for Patients, Billing Cycles with Search capabilities, regular updating, maintenance
- Shortened Revenue Cycles

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Electronic Medical Record (EMR/EHR)



PrognoCIS™, is a patented, market tested and established Electronic Medical Record (EMR) application developed by Bizmatics, Inc. of California. Vennar Soft, Inc. is a valued partner of Bizmatics, Inc. for delivering integrated services with their EMR product.

Vennar Soft has the Technology, Infrastructure and skilled manpower to Implement, Service and Maintain the Clinical Information Server™ (CIS) developed by Bizmatics, Inc. Using this CIS Platform, **PrognoCIS™** enables the Physician/Administrator/Health Care Operation to be in complete control of every facet of patient care.

Vennar Soft has integrated its Transcription, Billing & Coding and Accounting Services with **PrognoCIS™**. This facilitates accessing and controlling the above services along with Electronic Medical Record management through a single web based interface.

The PrognoCIS™ Edge:

- Hierarchical & Role based access to clinical information for Security
- Patient Registration & Face Sheet - Instant access to key patient data
- At-a-glance composite information view of current & historical Clinical Information Charts
- Test Requisition(CPOE) & Reporting - Quickly order tests and tracks reports
- Facilitates Insurance claims filing & tracking
- Patient Scheduling Options by staff, physicians and patients - anytime, anywhere
- Easy integration with many existing clinical systems (HL-7)
- Communications Center for viewing and send faxes, emails and memos

Integrated EMR package with Transcription, Billing and Accounting Services of Vennar

HIGHLIGHTS:

- Location independent access to all your Practice Management information
- Runs on any PC, MAC and PDA device with Internet access
- Highly Customizable & personally configurable to suit any specialty needs
- Scalable and flexible platform to adapt to varying needs of users
- On-demand integration with other existing practice management tools
- Supports CPT, ICD-9 and E&M Insurance codes
- First Data Bank Drug Repository
- Supports diagrams & Images
- Quick additions of new and inter operable modules
- Electronic Data Interchange by HL-7 protocol
- On-Site or Off-Site Server Based Access
- 24x7 Customer Support

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